

#### **BIANCHI CLUB MEMBERSHIP TERMS & CONDITIONS**

By choosing to join Bianchi Wine Club, please note:

- You are agreeing to stay with us for 2 allocations, one full year.
- You and the recipient are at least 21 years of age.
- You authorize Bianchi to charge your credit card 2 times a year with a minimum of two shipments for the duration of your membership.

#### Will Call Members

Pick up members will have 60 days to pick up their wine allocations unless otherwise communicated to Wine Club Manager in writing (email). After 60 days, we will automatically ship out your allocation. Any additional fees/taxes will be automatically charged to the card on file. Any shipping costs incurred if the wine is sent back to the winery will be at the member's expense. After 90 days, any orders not picked up or otherwise instructed will be considered abandoned and NO refund will be given.

## Shipping Members

Packages are shipped via UPS which will attempt delivery three (3) times before sending it back to Bianchi Winery Paso Robles and a UPS return fee will incur. In such instances, you may have your package held for pickup or reshipped for an additional shipping fee. It is the responsibility of the members to notify Bianchi Winery of any address changes BEFORE wine is shipped. Any shipping costs incurred if the wine is sent back to the winery will be at the member's expense. We are unable to ship to P.O.BOX or APO/FPO, and an adult signature is required at time of delivery (age 21 or older).

Bianchi reserves the right to delay shipping due to weather conditions that may not be ideal to the wine.

### **Payment Policy**

All wine shipments, including taxes and applicable costs, are automatically billed to your credit card on file for each allocation. Please update your credit card on-file when necessary. Any declined cards will put membership and perks on hold.

### Account Hold Policy

As a member, you can place your account on hold UPTO two allocations in a row and retain membership perks. Early cancellation fees apply.

# Refund/Cancellation Policy

We require you to purchase two allocations before cancellation. If a member would like to cancel before the terms are completed, an invoice of any membership benefits honored along with a \$100 cancellation fee will be created. This includes free tastings and discounts applied to any previous purchases.

If you cancel AFTER we have processed your credit card, there will be an additional \$50 cancellation fee along with a 20% stocking fee (of total allocation) that will be added to the invoice and the membership cancelled.

### Member Benefits

Member benefits are non-transferable. Membership pertains to the person with card on file. Each member can add one additional person to their membership. Members on file MUST BE PRESENT to utilize their membership perks & discounts.

#### Customizations

Customizations to your allocation must be communicated via email ONLY and within the allotted timeframe.

\*Terms and conditions are subject to change without formal notice. It is the responsibility of the members to keep up to date on the club membership terms and conditions.

Need to speak to your Member Manager or have questions on your membership? Email: wineclub@bianchiwine.com