



BIANCHI CLUB MEMBERSHIP TERMS & CONDITIONS

By choosing to join Bianchi's Wine Club, you are agreeing to stay with us for 2 allocations, one full year.

Payment Policy

All wine shipments, including taxes and applicable costs, are automatically billed to your credit card on file for each allocation. Please update your credit card on file when necessary. Any declined cards will put membership and perks on hold.

Customizations

Wine Club selections are pre-selected to offer you, club member, the best and newest wines before the general public. However, your club is totally customizable within the club structure you belong to (see club descriptions and benefits). ALL customizations to your allocation must be communicated via email ONLY and within the allotted time frame.

Wine Club bottle selections are guaranteed for up to 60 days. If a wine becomes unavailable after 60 days, Bianchi will swap out the wine with a bottle of equal or lesser value (see Will Call Members section).

Account Hold Policy

As a member, you can place your account on hold UP TO two allocations in a row, 1 allocation a year and retain membership perks. This can only be applied AFTER you have taken your first allocation. Early cancellation fees apply.

Refund/Cancellation Policy

We require you to purchase two allocations before cancellation. If a member would like to cancel before the terms are completed, an invoice of any membership benefits honored along with a \$100 cancellation fee will be created. This includes free tastings and discounts applied to any previous purchases. If you cancel AFTER we have processed your credit card, there will be an additional \$50 cancellation fee along with a 20% restocking fee (of total allocation) that will be added to the invoice and the membership cancelled.

Will Call Members

Pick up members will have 60 days to pick up their wine allocations unless otherwise communicated to Wine Club Manager in writing (email). After 60 days, we will automatically ship out your allocation. Any additional fees/taxes will be automatically charged to the card on file. Any shipping costs incurred if the wine is sent back to the winery will be at the member's expense. After 90 days, any orders not picked up or otherwise instructed will be considered abandoned and NO refund will be given.

Shipping Members

Packages are shipped via UPS which will attempt delivery three (3) times before sending it back to Bianchi Winery Paso Robles and a UPS return fee will incur. In such instances, you may have your package held for pickup or reshipped for an additional shipping fee. It is the responsibility of the members to notify Bianchi Winery of any address changes BEFORE wine is shipped. Any shipping costs incurred if the wine is sent back to the winery will be at the member's expense. We are unable to ship to PO BOX or APO/FPO, and an adult signature is required at time of delivery (age 21 or older) Bianchi reserves the right to delay shipping due to weather conditions that may not be ideal to the wine. After 90 days, any orders that have been returned will be considered abandoned and NO refund will be available.

Member Benefits

Member benefits are non-transferable. Membership pertains to the person with card on file. The primary club member can add one additional person to their membership. Members on file MUST BE PRESENT to utilize their specific membership perks & discounts. Complimentary tastings/tickets are calculated per membership not per member.

Terms and conditions are subject to change without formal notice. It is the responsibility of the members to keep up to date on the club membership terms and conditions.

Need to speak to your member manager or have questions on your membership? Email: wineclub@bianchiwine.com
